



संत लौगोवाल अभियांत्रिकी एवं प्रौद्योगिकी संस्थान,
लौगोवाल, संगरूर, पंजाब - १४८ १०६
(शिक्षा मंत्रालय के अधीन समविश्वविद्यालय)

Sant Longowal Institute of Engineering and Technology
Longowal, Dist. Sangrur, Punjab - 148106
(Deemed to be University under Ministry of Education(MoE))

Ref No. SLIET/PUR/ 01/22/26-29

Date: 21.04.2022

02/05/2022

M/s ITW India Private Limited-BISS Division,
497E, 14 Cross, 4th Phase, Peenya Industrial Area,
Bangalore 560058, Karnataka-India

Subject: Service, Calibration and Annual Maintenance Contract of "Fatigue Testing 25kN Machine" of ME department for a period of one year under OH-31- on proprietary basis – regarding.

This has reference to your Quotation no. BISQ2022014/AMC dated 11/03/2022. Institute Authority is please to place the order for **Service, Calibration and Annual Maintenance Contract of "Fatigue Testing 25kN Machine" of ME department** as per contract details.

S. No.	Description of Service/work	Qty.	Unit Price	Total Price (INR)
1	Annual maintenance Contract for Nano Machine (Fatigue Testing 25kN Machine) -Two visits a year. <ul style="list-style-type: none">• Loaded Calibration;- 1 No.• Stroke Calibration: - 1 No.• Extensometer Calibration;-1No.• COD calibration;- 1 No.	01	190400.00	190400.00
2	Sub Total			190400.00
3	IGST@18%			34272.00
4	Grand Total			224672.00

(Rs. Two lac twenty four thousand six hundred seventy two only)

The annual maintenance contract is subject to the following term and conditions.

1. Annual Maintenance Contract (AMC) will be effective for a period of 12 Months from the date of carrying out of necessary service and successful calibrating of machine.
2. 80% payment of the contract value shall be released after 1st visit and remaining 20% payment will be released after the 2d visit(if required) or upon completion of AMC.
3. Invoice/bill must show the same description as given in the supply order.
4. Termination clause: Either party can't terminate the service agreement by giving three months notice in advance to other party. In case, the bidder stop services without notice a suitable penalty shall be imposed by the institute subject to maximum penalty @10% of the contract value.

लौगोवाल, जिला संगरूर - 148106 (पंजाब), भारत, दूरभाष सं: +91-1672-253533, 253534 फ़ैक्स सं: +91-1672-253531
LONGOWAL, DISTRICT: SANGRUR-148106 (PUNJAB), INDIA PHONE No. :+91-1672-253533, 253534

5. Prior intimation to Prof. **Amandeep Shahi HOD ME Mobile No.9872426789** of your team/engineer visit in SLIET, Longowal is must.

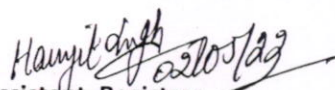
6. GST is extra as mentioned above. The following certificate should be appended on the bill.

"Certified that the goods on which GST has been charged are not exempted under the GST act and that charges on account of sale tax are as per provision of the GST act".

In absence of non-submission of this Certificate payment towards GST may not be considered.

7. Non acceptance of this order shall be conveyed to us within 15 days of its receipt failing which unconditional acceptance thereof by you will be deemed conclusive.
8. The Director reserves the right to terminate the contract without assigning any reason or un-satisfactory service provided by you in case of any dispute, the decision of the Director, SLIET shall be final & binding on both parties.
9. All disputes will be settled within the jurisdiction of the Head Quarter of Director, SLIET, and Longowal.
10. Other terms and conditions as per **Annexure-II** of your quotation dated 11/03/2022.
11. **Institute GST No. 03AAAAL6685R1ZZ must be mentioned on tax invoice and e-way bill.**
12. The Service Personal/engineer should ensure testing of few samples on this machine so as to ensure its accurate working.

Kindly acknowledge the receipt and arrange to execute the order from the effective date of issue of order.


Assistant Registrar
(Store & Purchase)

Copy to:

1. HOD (ME)
2. D.R (A&A)
3. Accountant Central Store



Over 25 years of Innovation in precision servo-test technology
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Terms and Conditions for AMC - Interstate/Intrastate

The terms and conditions as specified are applicable to all Interstate/Intrastate Annual Maintenance Contracts (AMC). AMC will cover 2 visits in a year (1AMC visit +1 Breakdown visit) and our representative will spend not more than 1 day at site for every visit. ITW-BiSS expects complete co-operation from the customer during the AMC visits like free access to the test system area and basic accessories to expedite the trouble shooting should be made available. This service contract will be effective for a period of 12 months from acceptance of service contract from both sides. This contract is not transferable and not extended beyond the agreed period, hence it is customer responsibility to provide the system for preventive maintenance as per the schedule agreed.

Order Placement: AMC order to be placed in the name of "ITW India Private Limited"

Duties and Taxes: All applicable taxes and duties as on date of invoice to be paid by the customer.

Validity: 45 days from the date of contract/from the date of opening of technical bid, whichever is earlier.

Order acceptance: All orders are subject to acceptance by ITW-BiSS Division. We assume acceptance by the customer on terms and conditions as stated in order acknowledgement, if we fail to receive a reply within seven days.

Payment terms: 100% advance payment along with PO. All payments to be made through CITI Bank, MG Road Branch, Bangalore 560001, against proforma invoice. (ITW India Private Limited CITI bank account No.- 0522113018).

Visit Details: Every visit will be planned after mutual consultation and agreement between ITW-BiSS Division and the customer. Planned visits cannot be rescheduled.

Note: 1. Calibration of transducers will be performed only once in a year.
2. Calibration will be performed in AMC visit.

Pre-Scheduled Maintenance: All efforts will be made to complete agreed pre-scheduled maintenance visits on a mutually agreed date within the contract period mentioned above. When the systems are not made available to us to render our Planned Preventive visits, the visit will elapse and will not be carried forward. And AMC charges are applicable.

Spares: Before entering in to an AMC, we request the customers to maintain the spares of the relevant system. The spare list of BiSS supplied systems is readily available and can be made available on request. BiSS will not be responsible if the system has to be left unattended during our visit because of shortage of spares. The visit will be considered elapsed even if no services are rendered in such cases.

Emergency Visit: Emergency breakdown visits will be attended within 48 hours from the date of request on chargeable basis.

Supplies: The AMC is only a service contract and does not cover charges for any of the parts supplied or used as a replacement or as an addition during servicing/repairing the system covered under AMC. The cost of the part replaced/added will be billed accordingly to the customer and the customer is liable to pay the charges (within 30 days) for the same with all applicable taxes as on date of invoice.

Not covered under AMC: Servicing of PC, Monitor, Printer, Plotter, Recorder etc is out of scope of AMC. However, problems related to application software supplied by BiSS will be part of AMC contract. Components that are not originally supplied by BiSS or components those are retrofitted with BiSS controls then servicing or repair of such parts is out of scope of the AMC however BiSS will offer the similar type of component as replacement in case of failure or breakdown.

Load Calibration:

Calibration in tension and compression mode in accordance with IS 1828 (Part 1):2015 with NABL certified mechanical calibration devices. Calibration Certificates will be issued together with a copy of traceability certificates of calibration device. Calibration will be carried out from 10 to 100% of loadcell range.

Displacement/Stroke Calibration:

The displacement calibration will be done in accordance with ASTM E2309/E2309M (Set-the-Displacement Method). Calibration will be carried out at a minimum of 10 points across the length of actuator stroke range. Calibration Certificates will be issued together with a copy of traceability certificates of the calibration devices.

Note: The calibration is valid only for one year.